

REGULATION

CHECK-IN AND CHECK-OUT - PAYMENTS - GUESTS:

- Check-in procedures are carried out prior to arrival at the facility via **online check-in**. Upon arrival at the facility, accommodations will be handed over from **4:00 PM (16:00) onwards**, while check-outs must be completed by **10:00 AM at the latest**.
- Settlement is preferably to be made via **bank transfer** a few days before arrival. If advance payment is impossible, payment will be made upon check-in, **NO LATER**, by **credit card or debit card** (American Express not accepted); preferably **no cash**, we **do not accept checks**.
- In case of early departure or a postponed arrival not previously agreed upon, **no refunds** will be issued.
- The Guest is required to verify the accuracy of the registrations, report any discrepancies to the Management, and promptly communicate any variations.
- At arrival, persons other than those whose personal data were communicated to the reception at the time of check-in are **not accepted**. Any guests visiting staying families must present their ID document at the reception before accessing the facility. It will be returned upon exit from the facility. Hourly rates for staying inside the village will apply to visitors. A Guest caught without proper registration will be expelled from the facility along with the hosting persons, and no refunds will be given. The Management reserves the right to take criminal action against those responsible under articles 614, 624, 633, 637 of the Penal Code.
- The Management reserves the right to **cancel the reservation on the day of arrival** if the crew members are not those previously communicated.
- Upon check-in, **non-transferable wristbands** will be issued to be visibly worn on the wrist for the entire stay period; they must be shown at the entrance and, if requested, shown to authorized staff for checks.
- Entry is subject to the Management's consent, which has the right, at its sole discretion, to remove Guests who are in excess, undeclared, or anyone who does not comply with the regulations.
- Access and parking of cars, or any other motor vehicle, inside the facility is only permitted on the day of check-in from 4:00 PM and check-out from 8:00 AM to a **maximum of 10:00 AM** for loading/unloading luggage. Cars will be guided by one of our reception staff members. Subsequently, the car must be taken to the designated **parking area**. Maximum caution is required while driving inside the village, respecting the **speed limit of 10 km/h** (walking pace). Cars must be driven to the parking lot and parked neatly between the spaces delimited by the trees. Cars parked incorrectly will be removed, if necessary, without prior notice by a tow truck, the cost of which will be charged to the car owner.
- The **1Control app** provided by the management is mandatory for opening the parking and pedestrian gates; we do not provide remote controls.

- The dwelling and the umbrella on the private beach are assigned by the Management. The booking guarantees the **type of dwelling** and **one umbrella with two deckchairs or sunbeds**, but not their specific number (unless the specific surcharge has been paid).
 - Inside the village, for payments, a dedicated **card** will be provided to charge consumption and extra services to the room. If a guest uses services or makes purchases without showing the card for billing, it will be automatically recorded on the room directly by the office. The card balance must be settled the evening before departure.
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DAMAGES:

- The Management declines all responsibility for damages caused to persons and/or property by causes not attributable to its fault and/or that of the Village staff, as well as for lost and/or stolen and/or damaged objects and/or valuables. In the case of stays with furry friends, it is advisable to have multi-risk insurance for any events caused by your dog.
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SECURITY:

- Children must be accompanied when using equipment and services. Minors participate in any activity under the supervision and exclusive responsibility of their parents or adult guardians. The Management declines all responsibility.
 - It is forbidden to play near the village dwellings with balls, bowls, drums, or other equipment that could cause potential damage or excessive noise. It is forbidden to ride bicycles, skateboards, skates, or scooters on the lawns.
 - Guests are required not to occupy the roads inside the village with their vehicles, personal objects, and equipment.
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BEHAVIOR AND RESPECT FOR QUIETNESS:

Mutual respect and compliance with the following rules are fundamental to guaranteeing a peaceful and safe stay for all guests and staff.

- **Prohibition of Illicit Substances:** It is strictly forbidden to introduce, hold, deal, or use any type of narcotic or illicit substance within the facility. The Management is authorized to immediately report any violation of this rule to the Competent Authorities (Law Enforcement).
- **Responsible Alcohol Consumption:** Moderate and responsible consumption of alcoholic beverages is required. Excessive alcohol leading to altered or inappropriate behavior is prohibited.
- **Prohibition of Altered and Nuisance Behavior:** Behavior demonstrating a state of psychophysical alteration (due to alcohol, drugs, or otherwise) that may generate confusion, disorder, or danger will not be tolerated.

- **Respect for Public Quietness:** Guests are required to maintain respectful behavior regarding quietness, especially during rest hours (2:00 PM–4:00 PM and 12:00 AM–8:00 AM). Any act that may disturb the tranquility of other guests, such as excessive noise, clamor, or improper use of sound devices, is prohibited.
- **Prohibition of Indecent Acts:** It is strictly forbidden to commit indecent acts or acts contrary to public decency in any area of the village.
- **Prohibition of Aggressiveness:** Any form of verbal or physical aggression—threats, insults, violence—towards other guests, village staff, or third parties will result in immediate removal from the facility.

Sanctions: The Management reserves the right, at its sole discretion, to order the immediate removal from the village of any guest who seriously or repeatedly violates the rules listed above. In the event of forced removal due to a violation of the regulations, no refund of the amount paid for the stay will be due, and the Management reserves the right to take action in the appropriate venues for compensation of any material or image damages.

ENVIRONMENT:

- It is forbidden to damage vegetation, tie ropes or other camping equipment to trees, dig holes, pour liquids on the ground or into the lake, and light open fires.
- It is forbidden to drive stakes into the ground; please remember that an irrigation system is present, and compensation will be requested for any damage caused by unauthorized actions.
- Barbecuing is possible using **ONLY charcoal** (in adequate quantity and not by lighting bonfires in the barbecue) and appropriate ignition products. **NO** collected wood, **NO** plastic, **NO** anything other than charcoal/firelighters.
- It is not allowed to set up fences, shading tarps, tie or anchor objects to plants, pull ropes at human height, and generally move equipment belonging to the accommodation facility, especially that inside the dwellings, or install anything that could constitute a danger or obstruct free passage.
- Garbage must be deposited in the appropriate bins in the ecological area located at the end of the first bank designated for parking, observing separate waste collection rules.
- Common toilets in the beach area must be used by respecting indications and good civil living standards. Personal hygiene, and that of children, must be carried out in the appropriate places. Toilets must be used politely and correctly and left in the condition in which you would wish to find them.
- **IT IS FORBIDDEN TO URINATE AND DEFECATE IN PLACES NOT EXPRESSLY INTENDED FOR THAT USE, A RULE VALID FOR ADULTS, CHILDREN, AND DOGS** (2 dedicated play areas are available for dogs).
- The dwelling must be kept decorously clean and tidy during the stay and returned in the same condition upon departure, respecting the staff and good civil living standards.

- It is forbidden to throw waste and **CIGARETTE BUTTS** on the ground or in containers not intended for their collection.
 - It is forbidden to dispose of your personal garbage in containers other than those present in the ecological island.
 - It is forbidden to dispose of any waste, other than canine excrement, in the special excrement collection containers present within the village.
 - Upon departure, it is mandatory to leave the barbecues clean, empty and open bins, and place (if received) the material present in the cookware kit back into its container. Equipment must be returned clean. The rest of the crockery, cutlery, glasses, cups, and mugs must be put back in the appropriate cupboards, clean and tidy.
 - It is forbidden to remove material, equipment, etc., from the dwellings or any area of the village. Transgressors will be reported for theft.
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REST:

- To ensure quietness throughout the stay, the silence period is observed from **2:00 PM to 4:00 PM** and from **12:00 AM to 8:00 AM**; therefore, shouting, cycling, etc., should be avoided.
 - Vehicle circulation inside the facility is prohibited.
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BEACH:

- Our umbrellas are assigned randomly and based on internal organizational needs. We do not communicate the number and position until check-in to allow us to manage the beach in the best way possible, fitting, moving, and positioning the families to the best of our ability. This also depends on those who pay the supplement for a specific position.
- The assigned umbrella must be kept for the entire week unless otherwise agreed with the management.
- If an umbrella position was not blocked in a specific row during booking, this can possibly be done at the facility only if there are still available spots.
- Upon changing weeks, a change of umbrella may occur, even to rows behind the one already assigned, unless the supplement for a specific position has been paid.
- Only in cases of particular necessity may the management impose a change of umbrella position.
- When leaving the sea, out of respect for those who work, the deckchairs must be returned to their original position, and any toys/air mattresses must be returned to your dwelling or left in the designated area.
- The management assumes no responsibility for theft or damage to things left on the beach or in the designated area.

- It is not advisable to leave the umbrella occupied with towels or toys overnight.
 - In respect of the environment, it is absolutely forbidden to litter/pollute the beach with any type of waste (there are appropriate bins for separate collection), especially cigarette butts.
 - Each package includes one umbrella with 2 deckchairs; any extra umbrellas will be supplied instead of 1 deckchair and 1 sun lounger. If deckchairs are unavailable, sun loungers will be assigned.
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DISPUTES:

- In case of dispute, the competent jurisdiction is that of **Teramo**.
 - **This regulation is available on the website, within the quotes, on our digital reception, and posted at the entrance, so it is ALWAYS available. It constitutes an integral part of the booking contract, and entering the facility implies tacit acceptance by the Guests. Staff are authorized to enforce it and report to management anyone who does not comply. At the discretion of the management, failure to observe these rules and behavior that damages the harmony and spirit of the vacation may result in removal from the site as an unwanted guest.**
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ATTENTION: THE MANAGEMENT DECLINES ALL RESPONSIBILITY FOR DISRUPTIONS DUE TO NON-SUPPLIES, FORTUITOUS BREAKDOWNS OF EQUIPMENT, OR OTHER CAUSES OF FORCE MAJEURE. UNDER NO CIRCUMSTANCES WILL REFUNDS BE GRANTED UPON DEPARTURE TO COVER ANY ACTUAL OR ALLEGED DISRUPTIONS THAT MAY OCCUR. FURTHERMORE, LIABILITY IS DISCLAIMED FOR DAMAGE CAUSED BY OTHER GUESTS, WEATHER EVENTS, NATURAL DISASTERS, EPIDEMICS, ILLNESSES, AND THEFT OF ANYTHING NOT EXPRESSLY ENTRUSTED TO THE MANAGEMENT FOR CUSTODY.