

REGULATIONS

FOR THE 2022 SEASON THE CAMPING AREA WILL REMAIN CLOSED

GOOD STANDARDS FOR HEALTH AND HYGIENE MUST BE FOLLOWED:

- No access to the interior of the village is permitted in the event of a quarantine order, in the presence of flu symptoms or a body temperature above 37.5°C.
- A social distance of at least one metre is required, during each stay, under all circumstances and during all activities within the accommodation. The only exception is for members of the same household or cohabitants
- It is a good habit to take special care of frequent cleaning and sanitising of hands, also those of children
- Parents are required to monitor their children's compliance with all rules of behaviour
- In the event that a Guest displays a fever and symptoms of respiratory infection (dry cough, fever, sore throat, difficulty breathing), he/she must immediately notify the Management by phoning 085 93 2567 and not go in person. Management will promptly inform the relevant health authority (by contacting the Regional Covid number). In order to minimise the risk of contagion, while waiting for the arrival of the medical staff, the guest and members of the guest's party must wear an FFP2 mask and remain in their accommodation unit without leaving. Following the identification of a suspected case in the establishment, immediate contact must be made. Management will immediately clean and disinfect the room that was occupied by the Guest, following the procedures established by law.
- The above rules may be subject to change and/or modification according to government regulations

CHECK-IN AND -OUT - GUESTS PAYMENTS

- Check-in transactions are carried out prior to arrival at the property by means of online check-in. Upon arrival at the facility, accommodation units will be handed over from 4 p.m. onwards, while check-outs are carried out no later than 10 a.m.
- The balance is preferably to be paid by bank transfer a few days before arrival, if it is impossible to pay in advance, payment will be made at check-in by credit card or debit card (no American Express), preferably no cash, we do not accept cheques
- In the event of early departure or late arrival that is not agreed upon, no refunds will be made
- The Guest is obliged to check the accuracy of the records, to notify the Management of any discrepancies, and to promptly report any changes
- No other persons are accepted on arrival or during the stay than those whose personal details have been provided to reception upon check-in. Guests, before entering the hotel, must hand in their document at the reception desk. These will be returned upon leaving the property. Guests will be charged at the hourly rates for staying in the village. Guests caught with persons not properly registered will be expelled from the property together with them and will not be reimbursed. Management reserves the right to take criminal action against those responsible under articles 614, 624, 633, 637 of the Penal Code.
- Outsiders are forbidden to enter.
- The Management reserves the right to cancel the booking on the day of arrival if the crew members are not those previously communicated
- At check-in you will be given a non-transferable wristband pass, to be worn visibly on your wrist for the entire period of your stay, to be shown at the entrance and, if requested, shown to the staff responsible for inspection
- Entry is subject to the consent of the Management, which has the right to expel, at its sole discretion, guests who are exceeding their number, undeclared guests and anyone who does not comply with the regulations.
- Cars, or any other motor vehicle, may only access and park inside the premises on the day of check-in and check-out in order to load and unload luggage; cars will be accompanied by one of our reception staff. Afterwards, the car must be taken to the designated parking area. Inside the village we request the utmost care when driving and respect the speed limit of 10 km/h (walking pace). Cars must be driven into the parking area and parked neatly between the spaces marked off by trees. Those out of place will, if necessary, be removed without notice by a tow truck, the cost of which will be charged to the car owner.
- The dwelling and sun umbrella on the private beach are allocated by the management. With the booking you are guaranteed the type of dwelling and a sun umbrella with two sun loungers, but not their number (unless you have paid the appropriate supplement)

DAMAGES

- The Management disclaims all liability for damage caused to persons and/or property through no fault of its own and/or the Campsite staff, as well as for lost and/or stolen and/or damaged objects and/or valuables.

SAFETY

- Children must be accompanied when using the equipment and services. Minors may participate in any activities while under the supervision and sole responsibility of their parents or accompanying adults. The Management declines all responsibility.
- It is forbidden to play near houses in the village with balls, boccia, drums, or other equipment that could cause potential damage or too much noise. It is forbidden to ride a bicycle, skateboard, skates or scooter on the lawns.
- Guests are obliged not to obstruct the streets within the village with their vehicles, personal belongings and equipment. Guests may eat exclusively at their accommodation or at our restaurant

ENVIRONMENT

- Damaging vegetation, tying ropes or other camping equipment to trees, digging holes, pouring liquids onto the ground or into the lake and lighting open fires are prohibited.
- It is **ONLY** permitted to barbecue using charcoal (in an appropriate amount and not by lighting bonfires in the barbecue) along with products suitable for lighting the barbecue. **NO** harvested wood, **NO** plastic, **NO** anything other than charcoal.
- It is not permitted to erect fences, shading sheets, tie or anchor objects to plants, pull ropes at eye level and in general, move equipment belonging to the accommodation, especially those inside the accommodation, install anything else that may constitute a danger or be an obstacle to free transit.
- Rubbish is to be placed in the appropriate bins, in the ecological area, observing separate waste collection.
- The communal sanitary facilities in the beach area must be used in accordance with the signs, sanitising hands before entering and on leaving with the available special gel with 60-85% alcohol. Personal hygiene, and that of children, must be performed in the places provided and indicated by signs. The toilets must be used in a civilised and correct manner and left in the condition in which one would like to find them.
- The accommodation must be maintained in a suitably clean and tidy manner during the stay as well as on departure, with due respect for the staff and the principles of civilised behaviour.
- On departure, it is your duty to leave your barbecues clean, bins empty and open and to return your kitchen kit to the designated collection point

QUIET TIME

- In order to ensure peace and quiet during the entire stay, quiet time is observed from 2 p.m. to 4 p.m. and from midnight to 7 a.m., so noise, bike rides, etc. should be avoided.
- The movement of vehicles within the premises is prohibited

BEACH

- Our beach umbrellas are allocated randomly and according to internal needs. We do not communicate the number and position at check-in to allow us to manage the beach as best we can, setting up, moving and positioning families as we see fit. Also based on those who pay extra to stay in a specific location. In this regard, a few weeks prior to arrival at the property, we will communicate what position we have been able to allocate and no shifting will take place. Should we have alternative positions available, we will inform the contact person of the booking, who may decide to purchase a fixed umbrella from those still available.
- The assigned beach umbrella is to be kept throughout the entire period of the stay unless otherwise agreed with the management.
- Our beach umbrellas are disinfected every morning
- When leaving the beach, out of respect for those who work there, the sun loungers should be returned to their original position and any toys/mats should be returned to their original location or left in the designated area.
- The management accepts no responsibility for theft of or damage to property left on the beach or in the designated area.
- It is not recommended to leave towels or toys lying around the umbrella overnight.
- In the interests of the environment, it is absolutely forbidden to litter/pollute the beach with any kind of rubbish (there are recycling bins available), especially cigarette butts.

LITIGATIONS

- In case of litigation, the court of reference is in **Teramo**

***The present regulations are posted at the entrance. It forms an integral part of the booking contract and the act of entering the property is its tacit acceptance by the Guests. The staff is authorised to enforce it and to report those who do not comply to the management. In the management's opinion, failure to comply with these rules and behaviour that damages the harmony and spirit of the holiday may result in removal from the premises as an unwelcome guest.**

ATTENTION THE MANAGEMENT DECLINES ALL RESPONSIBILITY FOR DISRUPTIONS DUE TO LACK OF SUPPLIES, ACCIDENTAL EQUIPMENT FAILURE OR OTHER CAUSES OF FORCE MAJEURE. FOR NO REASON, UPON DEPARTURE, WILL REIMBURSEMENT BE GIVEN TO COVER ANY OR PRESUMED DISRUPTIONS THAT MAY OCCUR. FURTHERMORE, NO LIABILITY WILL BE ACCEPTED FOR DAMAGE CAUSED BY OTHER GUESTS, ATMOSPHERIC EVENTS, NATURAL DISASTERS, EPIDEMICS, ILLNESSES AND THEFTS OF ITEMS NOT EXPRESSLY HANDED OVER FOR THE MANAGEMENT'S CUSTODY